



Login, Username and Password Reset for all Users

This instruction sheet will discuss Login, Username and Password Reset for all LifeWays PolicyStat users.

All users will Login to PolicyStat Welcome page at: <https://lifeways.policystat.com> or with the ICON on the desktop.

Username

Username will be the same as user's first initial of first name and complete last name, all lower case.

Example: John Doe's username: jdoe

Note: Users who do not have an active Username should contact LifeWays PolicyStat Admin Team.

Login

- 1) From the **Welcome** screen enter Username and Password, then click the **Login** button.

Note: The PolicyStat user will be given a one-time use password for initial login. Once in PolicyStat, the user will need to be reset the password.



2) Once in PolicyStat, the user will be prompted to change their password.

Note: PolicyStat does not have password restrictions on length, upper- or lower-case letters, numbers, or special characters.

For security, please update your password.
It was last updated by a PolicyStat administrator and only you should know your password.
We think you're special.

[Edit](#) **User Details**
[Permissions](#)

Username

First Name

Last Name

Email address

Title

Area

Set a default area for creating policies. Search results for this area are prioritized.

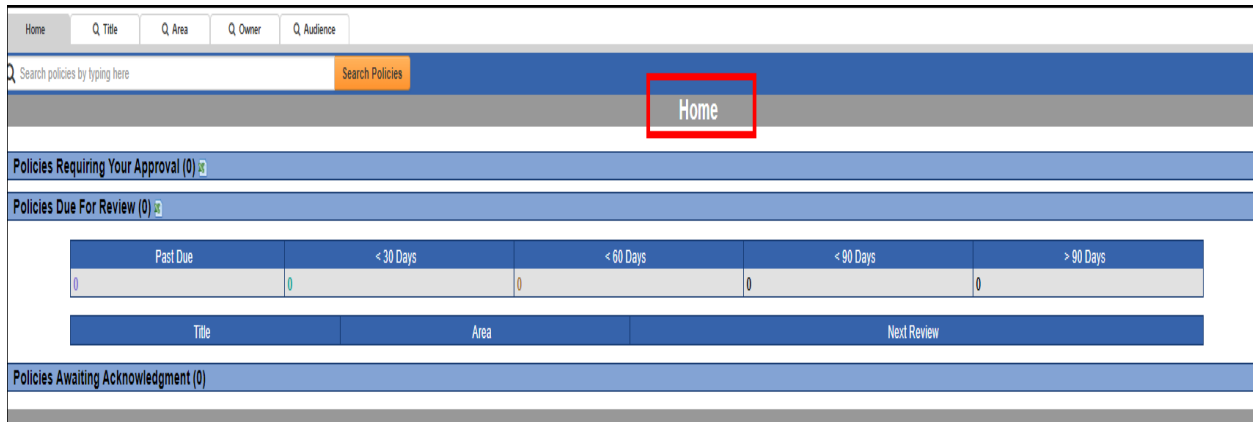
Change Password

Old password

New Password

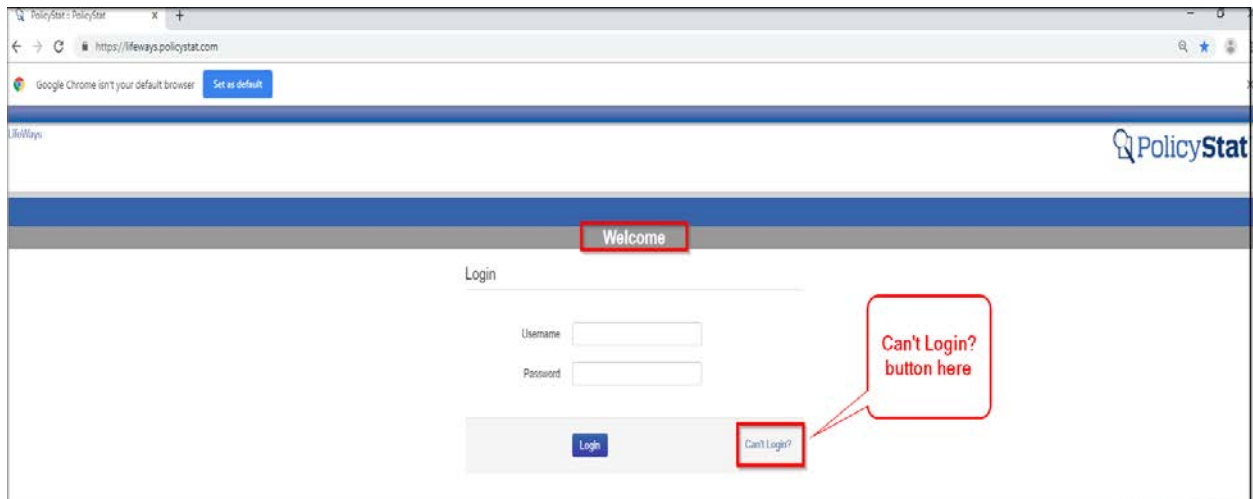
Verify New Password

- 3) Once, the password has been successfully changed, you will be routed to the Home Page in PolicyStat.



Password Reset

- 1) To reset Password, click the **Can't Login?** Button on the **Welcome** screen.



- 2) Enter LifeWays Email Address, then click the **I'm Not a Robot** button, and answer the security question. Next, click **Send Me an Email** button.

The image shows a screenshot of a web form titled "Login Help". At the top, there is a blue header bar with the text "Login Help". Below the header, there is a light blue banner with the text "If you are not certain you have a PolicyStat account, con". The main form area has the title "Login Help" and a text input field labeled "Email". Below the email field is a checkbox labeled "I'm not a robot". At the bottom of the form is a blue button labeled "Send Me an Email". Three red callout boxes with white text and red borders point to these elements: "Type Email address here" points to the email input field, "I'm not a Robot button" points to the checkbox, and "Send Me an Email button Here" points to the blue button.

- 3) From Outlook: Open the email sent by PolicyStat. Click the link to reset your Password. Then follow the prompts to reset your password.

