



LIFEWAYS TELEPHONE DIRECTORY By Division/Team

ADMINISTRATIVE SERVICES DIVISION

Maribeth Leonard, Chief Executive Officer x2208 789-1208

COMMUNICATIONS

Chad Surque, Director x2278 789-1278
 Chelsea Oliver x2309 780-3309
 Christina Crouch x2533 796-4533
 Susan Wood x2387 780-3387

CUSTOMER SERVICES

Carly Coxon, Supervisor x7009 780-3332
 Customer Services Toll Free x2224 789-1224
 Front Lobby Consumer Phone 866-630-3690
 Ashton Dixon x2722
 Ashton Dixon x2811
 Caron Wootten x2200
 Elizabeth Caldwell x2264 796-4540
 Samantha Tylutki x2733
 Shelly Rockafellow (Hillsdale) x2641 439-2641
 Teresa Smith x2599 796-4599
 Lizabeth Taylor (Hillsdale) x2678 439-2678
 Wendy Hemry x2734

EMERGENCY MANAGEMENT

Jon Johnston, Director x2221 789-1221
 Security (John Craig) 5-10 pm 517-416-8840

FACILITIES

Ric Scheele, Director 768-6662
 Facilities – (Daytime and After hours) 788-4331

GOVERNANCE

Karen Cascaddan, Executive Director x2208 796-4501
 Faylawnda Truman x2285 789-1285
 Latrelle Burk x2545 796-4545

HUMAN RESOURCES

Donald E. Wood, Executive Director x2525 796-4525
 Nikki Thomsen, Assistant Director x2335 780-3335
 Amanda Buehler x2562 796-4562
 Cathie Simmons x2350 780-3350

Megan Woods x2368 780-3368
 Savannah Vogt x2524 796-4524
 Scott Walker/ Success Coach (cell 240-0715) x2547 796-4547

RECIPIENT RIGHTS

Angie O'Dowd, Director x2516 796-4516
 Ashlee Griffes x2325 936-1151
 Audra Hornbeck x2237 789-1237
 LaShanda Walker x2527 796-4527

BUSINESS SERVICES

Donald E. Wood, Interim Chief Financial Officer x2525 796-4525

FINANCE

Alison Magda, Consultant x2283 789-1283
 Barbara Rudd x2493 789-2493
 Brenda Lewis x2497 789-2497
 Laurie Warner (Hillsdale) x2659 439-2659
 Lisa Waldron, Consultant x2481 789-2481
 Richard Carpenter, Consultant x2283 789-1283
 Trisha Welsh, Consultant x2558 796-4558

CLINICAL CARE SERVICES

ACCESS & CRISIS SERVICES

David Lowe, Executive Director x2298 789-1298
 Jamie Coulombe, Executive Coordinator x2507 796-4507

ACCESS SERVICES

800-284-8288 x7000 or 789-1200
 [Vacant], Director
 Julie Robert, Supervisor x2317 780-3317
 Alan Carotta x2522 796-4522
 Badrina Kuhl 247-8541
 Carly Deitman x2304 539-9484
 Chinyere Sampson x2310 780-3310
 Jarred Webb x2573 796-4573
 Jennifer Garza x2262 789-1262
 Kelly Burnett x2267 789-1267
 Kendra Keranen (Hillsdale) x2736 789-5736
 Penny Mickel x2643 439-2643



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Sarah Goodell	x2389	780-3389		Olukayode Bello (Admin Assistant)	x2503	796-4503
<u>CENTRAL MICHIGAN 2-I-I</u>				<u>CRISIS RESIDENTIAL UNIT</u>	x2206	789-1206
Melissa Ladd-Patnode, Supervisor	x2223	789-1223	x7011 or 866-561-2500	James Horrigan, Supervisor	x2306	780-3306
Amanda Boyer (Temp)	x2279	789-1279		Allen Anderson	x8076	789-1206
Angel Fletcher	x2498	789-2498		Amy Pahl	x8070	789-1206
Antonio Scott	x2494	789-2494		Christie Coleman	x8072	789-1206
Barbara Owens	x2595	796-4595		Joyce Norris	x8073	
Betsy Evans	x2375	780-3375		Lacy Galindo	x8078	789-1206
Carley McAuliffe	x2277	789-1277		Lea Reese	x8077	789-1206
Catherine Runyon (Temp)	x2301	780-3301		Shannon Waltz (Intern)	x8027	789-1206
Donna Green	x2382	780-3382		Vickie Kittle	x8075	789-1206
Evelyn Mercer	x2363	780-3363		Crisis Residential Seat 1	x8068	
Felicia Parris	x2496	796-2496		Crisis Residential Seat 2	x8069	
Haley Curl	x2581	796-4581		CRU Living Rm 140	x8022	
James Webb	x2597	796-4597		CRU Living Rm 143	x8022	
Janet Scott (Temp)	x2212	789-1212		<u>CRISIS SERVICES (23-Hour Observation)</u>	x2740	789-5740
Jenna Bridgewater	x2546	796-4546		Fred Delos Santos, Supervisor	x2390	780-3390
Kelsie Guy	x2219	789-1219		Jessica Tucelli, Supervisor	x2203	499-5083
Laurie Clemons	x2292	789-1292		Aaron Friese		315-7142
LeeAnn Mulligan	x2265	789-1265		Briana Kast	x2206	581-3251
Marilyn Apsey (Temp)	x2339	780-3339		Daun Kittinger	x2573	796-4573
Mario Spencer	x2272	789-1272		David Straub	x2576	796-4576
Susan Wood	x2387	780-3387		Derek Hargrove		247-9589
Terrina Liogghio	x2238	789-1238		Douglas Brinker	x2508	796-4508
Terry Sharpe	x2292	789-1292		Erin Howard	x2261	789-1261
Yudelkis (Lucy) Serrano-Diaz (Temp)	x2275	789-1275		Jessica Mullins		789-1206
<u>ENGAGEMENT TEAM</u>				Kamal Ghazi	x2306	257-8930
Courtney Edgar, Supervisor	x2372	780-3372		Lisa Brown	x2725	789-5725
Clarissa Winters		513-7496		Liz Depew		789-1206
Laura Smith	x2588	435-5868		Nikki Winans	x2261	789-1261
Sherry Mills		416-0200		Paige Stitt	x8076	789-1206
Taylor Owens	x2482	888-4913		Robert Henries	x2235	789 1235
<u>SPECIAL PROGRAMS</u>				Scott Pricco	x2357	780-3357
Randy Evans	x2657	439-2657		Stephanie Cobb		247-8394
<u>CRISIS SERVICES</u>				Summer Washington	x2358	780-3358
David Lowe, Executive Director	x2298	789-1298		Talonda Spencer	x2340	789-1209
Wade Stitt, Director	x2270	789-1270		Tricia Bortell	x2632	439-2632



LIFEWAYS TELEPHONE DIRECTORY By Division/Team

INTEGRATED HEALTH & OUTPATIENT SERVICES

Cassandra Watson, Executive Director	x2288	789-1288
Tenicia Hoaglin, Administrative Assistant II	x2328	780-3328
Aleksandra Wilanowski, M.D.	x2215	789-1215
Edward Rodriguez, M.D.	x2553	796-4533
Manish Prasad, M.D.	x2543	796-4540
Sheryl Funston	x2260	789-1260
Zakia Alavi, M.D.	x2240	796-4540

INTEGRATED HEALTH

[Vacant], Director

COMMUNITY HEALTH & WELLNESS

Jessica Bammer, Supervisor		888-3596
Chad Lige	x2380	780-3380
Kelly DeBoe		416-1835
Tabata Zuniga		748-1787
Tara Mangham		416-9902

MEDICAL SERVICES

Hillsdale	x2623	439-9327
Jackson	x2540	796-4540
Courtney Sullivan, Supervisor, Integrated Health Clinic Services	x2377	780-3377
Angel Nadeau	x2260/8014	789-1260
Chelsea Ghastin	x2067	
Chrystina Zuzelski	x2067	435-6045
Dawn Bartell (Hillsdale)	x2650	439-2650
Dee Woodard		581-6801
Gail Stockard	x8034	
Jennifer Towers	x2227	789-1227
Kelly Bigg		262-1478
Levi Baughey	x8005	
Medical Services Receptionist	x2066	
Marcyan Irwin	x2535	796-4535
Raechelle Thompson	x2067	
Sarah Givens	x2370	780-3370
Sydney Stull	x2510	796-4510

OBRA

Linda Belcher, Supervisor	x2559	796-4559
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Leslie Krantz (cell 517-539-4593) x2349 780-3349

OUTPATIENT SERVICES

Jodie Smith, Director x2373 780-3373

CASE MANAGEMENT

Amy Cosgrove-Bridges, Supervisor	x2500	796-4500
Aimee Williams	x2500	539-9024
Amanda Felty	x2500	247-8350
Bobby Coleman	x2500	888-4061
Chelsey Butterfield	x2500	247-8542
Haley Rose	x2500	257-8924
Holly Davey	x2500	435-5482
Joshua Baxter	x2500	612-9748
Lizzy Southworth	x2500	416-0484
Nina Huver	x2500	888-4911
Rachel Butler	x2500	581-3876
Shella Worden	x2500	247-8751
Sarah Bowen	x2500	867-2617
Vicki Kime	x2500	867-3150

OUTPATIENT THERAPY

Katelynn Miller, Supervisor	x2500	796-4500
Amber Reynolds	x2549	612-9226
Jessica Gibbons	x2500	888-4838
Luz Horvath (Intern)	x2723	789-5723
Sarah Ladd	x2399	780-3399
Shaylin McCann	x2658	439-2658

OUTPATIENT SUD SERVICES

Mark Weatherwax, Supervisor	x2398	780-3398
Chris Firestone		435-5733
Kaily Sims		435-9519
Shelly Goodman	x2293	513-2287
Shirley Wilson	x2500	612-9668



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OPERATIONS DIVISION

Shannan Clevenger, Chief Operating Officer	x2574	796-4574
Casie Robertson	x2538	796-4538

CLINICAL TRAINING

Denae Tracy, Supervisor	x2347	780-3347
Christopher St. Clair		962-8092
Kaitlin Burnham	x2374	780-3374
Rachael Snyder		435-5748

CONTRACTS MANAGEMENT

Michael Cupp, Director	x2273	789-1273
Andrew Murphy	x2487	789-2487
Belle Black	x2387	780-3387
Bobby Coleman	x2299	789-1299
Conner Gibbons	x2509	796-4509
Rick Van Wagoner	x2315	780-3315

CORPORATE COMPLIANCE

Ken Berger, Corporate Compliance Officer	x2526	796-4526
Corporate Compliance Hotline	x2485	789-2485

INFORMATION TECHNOLOGY

Amon Hodge, Executive Director	x2554	796-4554
IT Help Desk	x2367	780-3367
LEO Help Desk	x2330	780-3330
Alexis Shapiro	x2202	789-1202
Hue Vang	x2338	780-3338
Steven Dunning	x2489	789-2489
Thomas Tyszko	x2512	796-4512

QUALITY MANAGEMENT

Joshua Williams, Director	x2590	796-4590
Philip Hoffman, Supervisor	x2541	796-4541
Holly Paige	x2236	789-1236
Misty Sines	x2353	780-3353
Cindy Keyes	x2232	789-1232
Jennifer Wireman	x2268	789-1268

UTILIZATION MANAGEMENT

Jennifer Fitch, Director	x2396	780-3396
Brittany Bragg	x2360	780-3360
Emily Purdey	x2585	796-4585
Joann Przano	x2578	796-4578
Karen Schmitt	x2287	789-1287
Ryan Broughton	x2314	780-3314
Stephanie Justice	x2740	435-6366



LIFEWAYS TELEPHONE DIRECTORY By Division/Team

MISCELLANEOUS

CONFERENCE ROOMS / OTHER

Birch Meeting Room	x2513	796-4513
Board Room (Hillsdale)	x2640	439-2640
Board Room (Jackson)	x2225	789-1225
Injection Room (Hillsdale)	x2635	439-2635
Oak Meeting Room	x2331	780-3331
Pine Meeting Room	x2319	780-3319
Wellness Room	x2380	

FAX LINES

2-1-1		789-1271
Access Services		789-1276
Case Management.....		796-4575
CEO/Governance		796-9426
Communications		789-1271
Contracts Management.....		789-2492
Corporate Compliance		796-4515
Crisis Services.....		789-1276
Customer Services		789-9068
Information Systems.....		789-9083
Financial Services.....		796-4532
Human Resources		789-1286
Integrated Health		796-4517
Medical Services		796-4517
Operations		780-3351
Outpatient Services		789-9981
Quality Management		780-3351
Recipient Rights.....		789-7564
Utilization Management.....		789-1282

GENOA

Casey Sullivan (Hillsdale)	x2637	439-2637
Carrie Beauchamp (Jackson)	x2291	789-1291

MAJOR PROVIDERS

A.R.E. (Jackson Drop-In Center)	517-395-4296
A.R.E. Corporate Office	517-788-9147
A.R.E. (Hillsdale Drop-In Center)	517-439-9730
Hope Network – Jackson	517-945-5632
Integro – Hillsdale	517-439-2609
Integro – Jackson	517-789-1234
J-Town Clubhouse	517-962-4815
	FAX: 517-796-4561

For a complete list of Provider telephone numbers, please see the Provider Network Directory on the LifeWays Internet: www.lifewayscmh.org

Speech-to-Speech Relay Service

English Users:	711 or 1-800-649-3777
Spanish Users:	711 or 1-800-649-3777